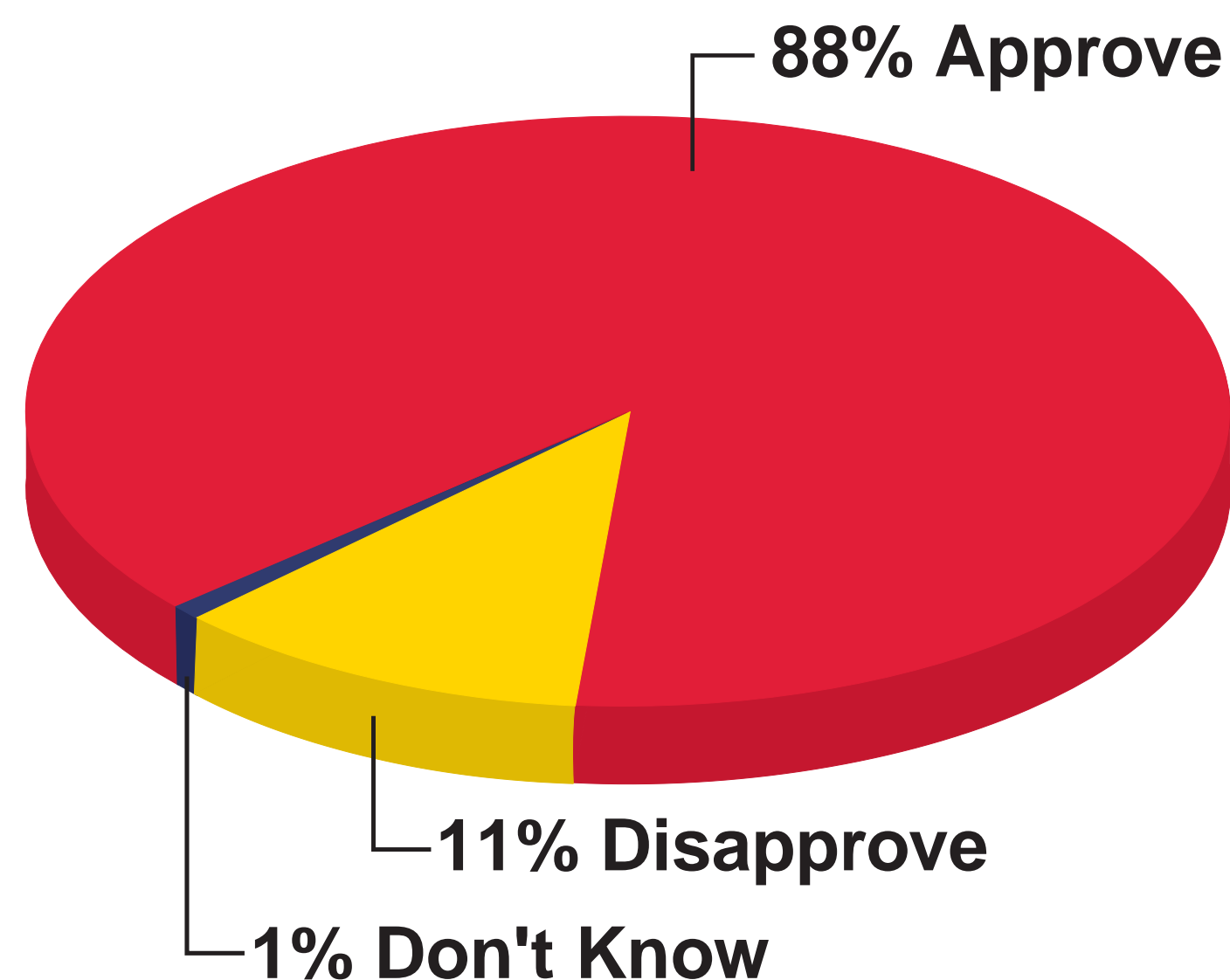


What the Public Thinks

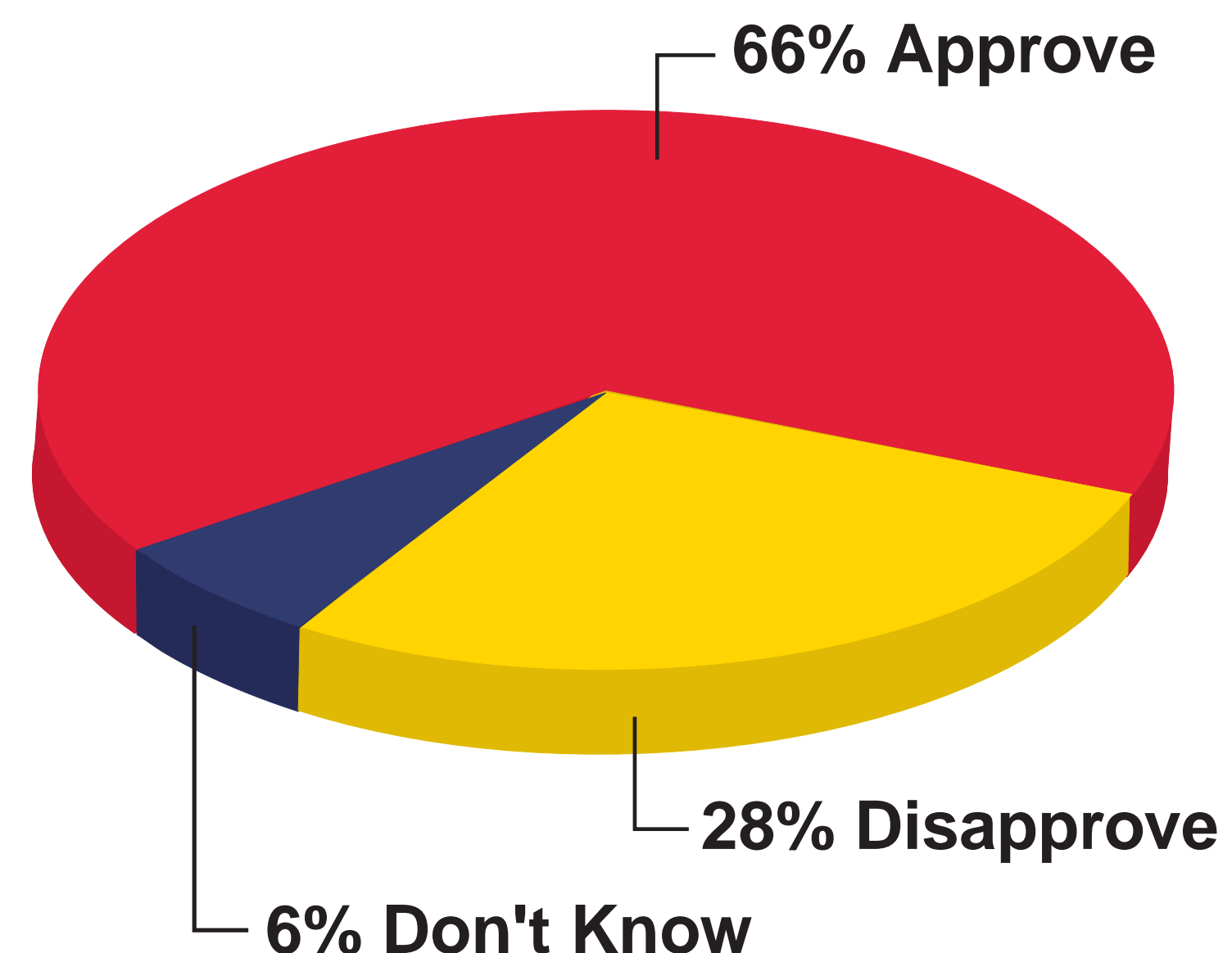
Communities where traffic management programs exist provide strong evidence of overall public support.

- A significant majority of both users and non-users approve of San Diego's FasTrak program and believe that it reduces overall congestion.

Approval of FasTrak Program
on I-15 (Customers)



Approval of FasTrak Program
on I-15 (Other I-15 Users)



- Customer satisfaction on SR 91 in Orange County, California is more than 90% – customers report saving an average of more than 30 minutes per trip.
- Safety is cited as an important benefit on existing express lanes.